

Ashlyn Lorentz

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EDUCATION

Bachelor of Science in Commerce & Business Administration, May 2025

The University of Alabama, Culverhouse College of Business, Tuscaloosa, AL

Major in General Business

Minor in Real Estate

WORK EXPERIENCE

Server, Summer 2023

The Chesapeake Inn, Chesapeake City, MD

- Maintained full product knowledge of menu
- Efficient and effective customer service contributed to improved rates of return business
- Acted as a team player, and helped bar or service staff in busy times.

Food Prep/Cashier, October 2022 - Present

Homewood Bagel Company, Tuscaloosa, AL

- Manage inventory and placed orders for ingredients and supplies
- Operate cash register and handle financial transactions
- Demonstrate time management skills, multitasking to complete multiple orders simultaneously
- Adapt to changing demands and priorities in a fast-paced, high-volume environment

Tanning Consultant, August 2021 - Present

Palm Beach Tan, Tuscaloosa, AL

- Manage minor customer account adjustments and maintain client records
- Sell memberships and other store merchandise to earn commission and boost store PRA
- Execute basic computer skills and training to check clients in, direct clients to tanning rooms
- Answer phone calls and use customer service skills to assist caller needs and answer questions accordingly

Host, November 2019 - August 2021

Kid Shelleens Restaurant, Wilmington, DE

- Guided restaurant guests to tables and managed seating chart to assigning servers
- Monitored restaurant activity to determine seating and dining flow
- Performed opening and closing duties such as cleaning menus, sweeping floors, dusting, host stand set-up/clean-up

Busser/Host, May 2021 - August 2021

Egg, Rehoboth Beach, DE

- Provided a warm and welcoming environment for patrons entering restaurant
- Guided restaurant patrons to seating arrangements and supervised seating chart
- Cleaned tables after guests completed meals and disposed of waste, returned dishware to kitchen, and sanitized seating arrangement

Host, April 2020 - July 2020

Charleston Crab House, Charleston, SC

- Organized seating and reservations for a 200-capacity dining room and arrange assignments for 7+ servers

Seasonal Stylist, November 2019 - June 2020

Francesca's Boutique, Newark, DE

- Implemented advanced customer service and interpersonal skills to recommend clothing items and accessories according to customers' preferences and latest fashion trends
- Controlled customer transactions, returns, and wrapped/bagged items

Cashier, September 2017 - October 2019

Philly Pretzel Factory, Wilmington, DE

- Prepared dough and twisted pretzels to be sold and distributed
- Administered register and utilized customer service to assist customers

- Cleansed and sanitized equipment and restock showcase/soda case

SERVICE AND INVOLVEMENT

Member, February 2022 - Present

Nu Chapter, Zeta Tau Alpha, Greek Life, Tuscaloosa, AL

- Engages in various Philanthropic fundraising and events for Breast Cancer Awareness (Crawfish for a Cure, BBQ for Breast Cancer)
- Maintained a 3.2 GPA per sorority requirements for membership
- Led part in New Member Team and collaborated in planning recruitment for future member classes

ACTIVITIES

- Babysitter/Nanny
- Spirit Design Club (Founding Member): designed spirit gear and school apparel for school store
- Volunteered at local elementary school in special education kindergarten classrooms for 60 hours helping children with schoolwork and teacher aid

CERTIFICATION

- American Red Cross CPR/AED Certification

COMPUTER SKILLS

- Basic knowledge of Excel, Word, Powerpoint (Microsoft Office)
- Experience with Google and Google Docs, Sheets, and Slides