

CARTER GLEASON

SUMMARY

Motivated, enthusiastic and reliable team player seeking an entry-level opportunity. I am highly organized, proactive, and punctual with a passion for people and customer service.

EDUCATION

Expected in 2025

The University of Alabama - Tuscaloosa, AL

- Foundation in Excellence Scholarship Recipient
- Member of Honors College
- Member of Beta Theta Pi Fraternity
- Major in General Business

High School, 05/2021

North Oldham High School - Goshen, KY

- Cum Laude Graduate
 - 3.8 GPA
 - ACT: 29
 - Beta Club Member
 - 3 year Varsity Soccer Letterman
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WORK EXPERIENCE

Bank Teller, 05/2022 - Current

Stock Yards Bank & Trust - Louisville, KY

- Received, handled, and organized cash transactions, along with check deposits, transfers, and loan payments.
- Responded and assisted customers with account inquiries and updates.
- Researched and resolved customer issues on personal savings, checking and lines of credit accounts.

Front of House Team Member, 04/2019 - 07/2019

Chick-Fil-A - Louisville, KY

- Recorded orders and partnered with team members to efficiently serve and satisfy hundreds of customers each day.
- Calculated charges, issued receipts and collected payments from customers.
- Recognized by management for exceptional customer service.
- Looked for ways to serve without direction and regularly pitched in by cleaning up and organizing front area, replenishing condiments and napkins and bussing during busy times.



CONTACT

Address: Prospect, KY 40059

Phone: 502-594-5950

Email: cartergleason@gmail.com

SKILLS

- Customer Service
 - Team Player
 - Attention to Detail
 - Problem-Solving
 - Strong Work Ethic
 - Dependable and Reliable
 - Written & Verbal Communication
 - Organization
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PHILANTHROPY

Community Service:

Volunteers of America (August 2016-Current).

- Served and prepared food for children in need.
 - Painted and decorated play rooms.
 - Purchased and provided presents to children on holidays.
- SparcHope (February 2021- July 2021).
- Helped organize and donate pantry items to single parents
 - Scanned and documented foods for inventory