

Jacqueline Benjamin

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EDUCATION

Bachelor of Finance in Commerce and Business Administration, May 2022
The University of Alabama, Culverhouse College of Business, Tuscaloosa, AL
Major: Finance

Virgil I. Grissom High School, Huntsville, AL, May 2018

WORK EXPERIENCE

SALES FLOOR ASSOCIATE, June 2019 – August 2021
Marshalls, Huntsville, AL

- Role models established customer experience practices with internal and external customers.
- Accurately rings customer purchases/returns and counts change back to customer according to established operating procedures.
- Promotes credit and loyalty programs during customer interactions.
- Maintains and upholds merchandising philosophy and follows established merchandising procedures and standards.
- Accurately processes and prepares merchandise for the sales floor following company procedures and standards.
- Maintains all organizational, cleanliness, and recovery standards for the sales floor and participates in the maintenance/cleanliness of the entire store.
- Merchandised displays to make store experience more engaging.
- Mentoring in the process of training new associates.

Licensed products associate, September 2020 – Present day
The University of Alabama Supply Store, Tuscaloosa, AL

- Instrumental in merchandising stock rotation and mark downs
- Generated increased customer traffic with strategic placement and proper promotions.
- Created exceptional customer experience through education on product knowledge.
- Use of communications skills to train newly hired employees.

Team Member, September 2018- May 2019
Crossing Points Tom Barnes Education Center

- Employment Job coach
- Support Assistant
- Observations

ACTIVITIES

Bama Year One Group, Habitat for Humanity

COMMUNITY INVOLVEMENT

Blood Drive Volunteer, volunteer (lifeline Pet rescue)

COMPUTER SKILLS

Proficient in Microsoft Office Suite (Word, Excel, PowerPoint, Access)

HONORS/AWARDS

Recipient of Kiwanis Club scholarship